

DAIly specials

MSC DIVINA Sunday, January 14th 2018

7:09am 5:51pm

TODAY'S FORECAST  [21°C/70°F min
26°C/79°F max]

Arrivederci!

As we come to the end of our cruise together, allow me to thank you for choosing MSC DIVINA for your holiday. I hope you keep some wonderful memories to take home, not only of the places you have visited but also of your time on board. Our greatest reward would be to see you again in the near future. I would be honored to personally welcome you for your next cruise. On behalf of the entire crew and all of us at MSC Divina, our sincere thanks for being with us. Until next time, I wish you my warmest Arrivederci!

The Captain, Francesco Di Palma



FROM THE NAVIGATOR

MIAMI

***7:00am Arrival**

Please remember that it is compulsory to produce your "MSC Cruise Card" at the exit.

**Weather permitting.*

CUSTOM & IMMIGRATION PROCEDURES

Guests who will disembark in the port of Miami, are kindly required to have the following documents ready when exiting the ship:

- MSC CRUISE CARD
- PASSPORT (U.S. guests, are allowed to show a government issued photo ID and birth certificate).

All guests will have to perform the Custom control procedures with the CBP (Customs and Border Protection) Officers in the Terminal at the moment of disembarkation. Returning US residents and non-residents may make an oral declaration if:

- The value of goods being brought back does not exceed allowable amounts;
- No accompanying articles are forwarded in bond;
- No articles are being imported for others or for sale.

We remind our guests that **IN CASE YOU PURCHASED** (on board the ship or in a non-U.S. port) more than 1 liter (33.8 fl. Oz) of alcoholic beverages, and/or more than 200 cigarettes, and/or more than 100 cigars, and/or items with a total value exceeding US\$ 2,000 you will have to declare it to the U.S. CBP officers directly inside the terminal when disembarking the ship in Miami.

U.S. AGRICULTURE REGULATIONS

Also, please note that it is prohibited to take ashore any kind of food, plants, seeds, shells or Cuban products. An officer from the Department of U.S. AGRICULTURE might be at the gangway to perform random checks. Heavy penalties will apply to guests found with these prohibited items.

DISEMBARKATION DAY

In order to ensure a rapid and safe disembarkation for everyone, you are kindly invited to read the instructions and information provided on the rear of this page.

COLOUR	DISEMBARKATION INFORMATION	MEETING POINT	DECK
WHITE	MSC YACHT CLUB	Top Sail Lounge 7:00am	15


NOTES ON DISEMBARKATION

- Guests using a wheelchair and requiring the assistance of our personnel when disembarking are kindly requested to meet and wait on Deck 15 (Top Sail Lounge). We kindly inform all our Guests that there is no priority line at the CBP Inspection Point in the terminal for wheelchair assistance.
- Any items confiscated by our Ship's Security will be available for collection, on the day of your disembarkation, directly in the Terminal at the Security control
- We will arrive at the Terminal F.

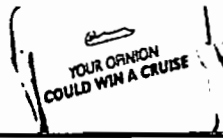
BREAKFAST

Time	Service	Location	Deck
6:30am 10:00am	Buffet	Top Sail Lounge	15
6:30am 8:00am	Restaurant	Le Muse	15
6:00am 9:30am	Buffet	Calumet Manitou	14
6:00am 8:00am	Restaurant	Black Crab	5

SERVICES & OPENING HOURS

Time	Telephone	Deck
MEDICAL EMERGENCY	115	
Conciergerie - Guest service		
24h	Push CONCIERGERIE or 2891	15
WAKE UP SERVICE		
Push  and follow instructions		
MEDICAL CENTER (charges apply)		
9:00am - 12noon	2660	4
PHOTO SHOP-PHOTOGRAPHERS		
7:00am - 9:00am	2706	7

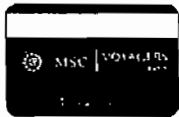
COMMENT FORM



YOUR OPINION COULD WIN A CRUISE

Want to win yourself a free cruise? Just fill in our online comment form when you get home

and you could win one of 10 free cruises we're giving away each year! It's our way of showing how much we value your views. To receive an email with a link to the comment form, please remember to leave us your email address (unless you have already signed up to the MSC Club or to our e-newsletter) by filling in the voucher received in the cabin. Voucher also available at the Conciergerie - Guest Service or in any of the onboard bars and shops.



- Welcome
- Classic
- Silver
- Gold
- Black

Don't miss the chance to join the MSC Voyagers Club! This exclusive world of privileges and benefits is our way of saying thank you to people like you, who choose to travel with us. If you're already a Classic, Silver, Gold or Black card holder, check out all the advantages you can enjoy during your cruise. And if you're not, becoming an MSC Voyagers Club member is quick, easy and free.

Ask for information at Reception, call 99 or 6093 or visit www.mscevoyagersclub.com.

OUR AGENCY IN MIAMI

Agency NORTON LILLY INTERNATIONAL (MIAMI)
1001 North America Way Suite 208 Miami, FL 33132
Phone +1(305) 377-0628 - Fax +1(305) 323-9586
Tel. MSC Divina: 0087 0765 0971 63/4/6*
* Satellite number - please check with your telephone operator.

DISEMBARKATION PROCEDURES

To ensure a rapid and safe disembarkation for everyone, please read the instructions provided below and on the rear of this sheet.

The table overleaf shows the colour codes, meeting points and meeting times for each group of guests.



LUGGAGE DISEMBARKATION:

- You will have received colour luggage labels in your stateroom. Please carefully write your name and address on the labels and attach them to the luggage that you would like carried ashore.
- Please leave your luggage outside your stateroom door on the night before disembarkation.
- On disembarkation day, our personnel will carry your luggage ashore and place it in the terminal building, where you can collect it after disembarking.
- We suggest you carry important documents and valuables in your hand luggage.



GUESTS' DISEMBARKATION:

- Please vacate your suite by 8:00am on the morning of disembarkation. Before leaving your stateroom, please check the drawers, the wardrobe, the bathroom and your safe, and leave your safe door open for the stateroom steward to do a final check.
- Please come to your meeting point by the appointed time and wait there until instructed to disembark. Please note that all lounges are non-smoking on the morning of disembarkation.
- Please note that we are required to wait until immigration officials have completed the check necessary to authorize disembarkation. We apologize in advance for any delay.
- When it is your turn to disembark you will be escorted to the correct gangway by a member of our staff.

SETTLING YOUR BILL

Payment by credit card

(Visa, MasterCard, Diners, JCB, American Express and Discover): A copy of your bill will be delivered to your cabin. Any expenses incurred on disembarkation day will be charged directly to your credit card.

Payment by debit/prepaid card

(Maestro, Visa Electron, Visa Debit, MasterCard Debit) or in cash: Check the bill received on the cabin the evening before disembarkation:

- **Negative balance:** for debit and prepaid card payments go to the Cruise Card Activation Points or to the Conciergerie - Guest service, deck 15; for cash payments to the Conciergerie - Guest service, deck 15.
- **Positive balance (minus sign on the bill):** any remaining amount on your Cruise Card will be reimbursed in cash (in the onboard currency) at the Conciergerie - Guest service deck 15.



Disembarkation Procedures in Miami

LUGGAGE DISEMBARKATION

Herewith you will find a color luggage labels in your Suite, please carefully write your name and address on the labels and attach them to the luggage that you would like to have carried ashore.

Please leave your luggage outside your cabin door **before 2:00 am** on the night before disembarkation.

On disembarkation day, our personnel will carry your luggage ashore and place it in the terminal building, where you can collect it after disembarking.

We suggest that you carry important documents and valuables in your hand luggage.

Please, you are kindly requested to attach on your cruise card the small sticker of your colored label.

GUEST'S DISEMBARKATION

Please, vacate your cabin not later than **8:00 am** on the morning of disembarkation.

Before leaving your cabin, please check the drawers, the wardrobe, the bathroom and your safe, and leave your safe door open for the cabin steward to do a final check.

Please come to your meeting point (Top Sail Lounge/ Conciergerie) starting from **7:00 a.m.**

Then Butler team will escort you until the gangway.

Please note that we are required to wait until immigration officials have completed the necessary check to authorize disembarkation. We apologize in advance for any delay.

IMMIGRATION PROCEDURES

Guests who will disembark in the port of Miami are kindly required to have the following documents ready while exiting the ship:

- MSC CRUISE CARD
- PASSPORT

All guests will have to perform the Custom control procedures with the CBP (Custom Border Protection) Officers in the Terminal at the moment of disembarkation

SETTLING YOUR BILL

All guests will receive their final bill in their Suite during the night Before disembarkation. For your convenience, your Cruise Cards will remain active, allowing you to purchase items until the moment you leave the ship.

PAYMENT BY CREDIT CARD:

A copy of your bill will be delivered to your Suite . Any expenses incurred on disembarkation day will be added to your account and charged accordingly.

PAYMENT IN CASH:

You can settle your bill in cash at Conciergerie deck 15 from **6:30** on the morning of disembarkation. Bills paid in cash will be counter signed by the Concierge and stamped "Paid in Cash" .

ALCOHOL HANDLING POLICY

The alcohol that you have purchased on board can be collected between 9:00 pm and midnight tonight,

The alcohol that was confiscated by ship's Security will be delivered to your Suite the night before your disembarkation.

SPECIAL NEEDS

Guests using a wheelchair and requiring the assistance of our personnel when disembarking, are kindly requested to meet and wait at Conciergerie deck 15

CONFISCATED ITEMS

Any items confiscated by our Ship's Security will be available for collection, on the day of your disembarkation, directly in the Terminal at the Security control