





MSC DIVINA

Wednesday, January 3rd 2018

7:07am

5:43pm

TODAY'S FORECAST



26°C/79°F min 29°C/84°F max

FROM THE NAVIGATOR

All aboard 6:30pm

7:00pm

Departure MIAMI

Distance from Miami to Charlotte Amalie; 993 nautical miles.

9:00am' JANUARY 6th Arrival CHARLOTTE AMALIE

*Weather permitting

NAUTICAL INFORMATION

Once the departure maneuvers is over and the pilot has been disembarked, we will assume true curse SE. Our voyage will begin sailing through Florida strait until 21:40, when we will change course to SSE towards the "Old Bahama Channel".

Suggested dress tonight:

SMART CASUAL



Welcome aboard!

azzFest at Sea

On behalf of the entire crew and everyone at MSC, let me offer you a warm welcome aboard MSC Divina. Christened in 2012 by Sofia Loren, the ship is 333,30 metres/1093,50 feet long and 37,92 metres/124 feet wide. Like all the ships in the MSC fleet, MSC Divina combines timeless elegance with cutting-edge technology, offering a wide range of recreation facilities and services for your enjoyment. Her 1350 crewmembers are all here to ensure your personal comfort and safety and to help make your cruise unforgettable. Have a wonderful vacation!

Captain FRANCESCO DI PALMA



CAPTAIN FRANCESCO DI PALMA



CHIEF ENGINEER

MATEO MAROVIC

MEDICAL OFFICER

SIMONA PERTACHE

EXECUTIVE CHEF

PAUL ROWE

HOTEL DIRECTOR
ALISTAIR BURNETT
CRUISE DIRECTOR

ABOUL MUMAF

DARREN MCCOLL
GUEST RELATIONS MANAGER

MANDATORY EMERGENCY DRILL FOR ALL GUESTS

Your emergency exercise will be held at approximately 4:45pm (instructions as per safety video and on the back of your stateroom door). When you hear the General emergency signal (seven short blasts and one long one) go to your stateroom, collect your lifejacket (please do not wear your lifejacket) and proceed with your Cruise Card to your assigned Assembly Station. If you cannot attend due to illness or disability, contact Reception – Guest Service on Deck 5 Tel 99 for assistance. Services will be temporarily suspended. In case of a real emergency, upon hearing the signal, proceed to your stateroom and collect your lifejacket, warm clothing, eye glasses and any medication. If you are unable to reach your stateroom and collect your lifejacket, please proceed directly to your Station where spare lifejackets can be provided.

MSC CRUISE GUIDE: IMPORTANT INFORMATION ABOUT LIFE ON BOARD AND EXCURSIONS

We want you to enjoy every aspect of your time onboard, so please don't miss the MSC CRUISE GUIDE presentation. It will tell you ail you need to know about making the most of your journey with us. Come along to the important presentation to find out more about life on board and see highlights of our excursions.

3:45pm, Pantheon Theatre, decks 6/7

FROM THE **EXCURSION OFFICE**

MAKE EACH TRIP ASHORE UNFORGETTABLE

For the ultimate experience ashore, take our well-organised tours. Relax, make new friends and experience the best each destination has to offer in the safe hands of our expert guides! For more information, visit the Excursion Office.

Deck 6, midship

IMPORTANT INFORMATION

ONBOARD PAYMENTS

ONBOARD PAYMENTS

To make payments on board you must register your credit card (Visa, MasterCard, Diners, JCB, American Express and Discover) or use a debit/prepaid card (Maestro, Visa Electron, Visa Debit, MasterCard Debit) to make a deposit on your Cruise Card at one of the Cruise Card Activation Points on decks 5 and 6. It is also possible to leave a cash deposit at Conciergerie – Guest service. This can be done at any time from embarkation until 11:00pm the following day, although your Cruise Card is active from the moment you board. Remember that your children's Cruise Cards will also be activated for purchasing, so please ensure they do not use them without your authorisation. An itemised statement will be sent to your cabin at the end of the cruise though you may check your account at any time using the ITV system in your stateroom. Any remaining balance on your Cruise Card won't be credited automatically to your debit or prepaid card. It will it be reimbursed in cash in the onboard currency. For further details, please refer to the "Onboard Payments" flyer distributed on embarkation and available at Conciergerie - Guest service. Guest service.

SERVICE CHARGE

SERVICE CHARGE
During your cruise, you will meet staff throughout the ship who provide you with excellent service. They are supported by just as many staff and crew who work hard behind the scenes. For your convenience a daily service charge amount is automatically added to the shipboard account and is based on a customary industry standard. This is a simple way for you to show your gratitude to those who have served you, and will help us to maintain the highest standards of service to our guests. In case you wish to adjust any part of the Hotel Service Charge, you may request a form from your cabin steward/ stateroom attendant starting the 3rd day of the cruise till second last day of the cruise and conveniently drop it in the "DIVINA box" located by Reception - Guest Services on Deck 5". We highly value your feedback as we at MSC Cruises are always striving to improve our services and exceed guest satisfaction. satisfaction.

24/7 ONBOARD LIBRARY SERVICE
Take advantage of our wide range of titles
available 24/7 in the library on deck 16 and
simply return any borrowed books by
12noon on the day before you disembark.

CHICCO PRODUCTS AVAILABLE FOR BABY TRAVELERS

Are you traveling with children under the age of 3? Discover our new partnership with Chicco! Digital bottle warmers, strollers, bouncers and Caddy backpacks are at your disposal to make your cruise experience even more comfortable. After use, you will have the opportunity to give us your opinion and help us in always ensuring a careful and timely service for the whole family. Please request your bottle warmer at the Reception - Guest service (deck 5) and the other range of products at the Mini Club (deck 15).

ENTERTAINMENT HIGHLIGHTS





Experience the thrill of big screen entertainment This evening's movie is:

WONDER WOMAN,

Starring Patty Jenkis,

Rating PG-13, Running Time 2h 21mins

8:30pm, Pantheon Theatre, deck 6/7

WELCOME ABOARD PARTY

Get ready for fun: it's our welcome aboard party! With your Cruise Staff and Dj Tony.

5:45pm, Aqua Park*, deck 14

SUNSET SAILAWAY

Enjoy a premium cocktail and beautiful views with Nello and our DJ as we depart from Miami. 7:00pm - 9:00pm, The Garden Bar, deck 15, aft

ROCKSTAR DANCING NIGHT

Join the Entertainment Team and have fun dancing to the biggest hits of all time!

10:45pm, Galaxy Disco, deck 16

OUR CLUBS FOR YOUNGER CRUISERS









Mini Ciub (3-6)

Junior's (7-11)

Young (12-14)

Teens (15-17)

Come and discover the Mini and Juniors Club! You'll find us at I Puffi-Deck 15. And for older children, Y-Team and Teens Club? Find out more at Graffiti's - Deck 15.

CERVITCES & ADENITAIS HOURS

Time	Telephone	Deck
CONCIERGERIE - Guest service		
241/	Fush CONCLERGERIE	15
WAKE-UP CALL	or 2891	100
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ROOM SERVICE		
241	Push Co and follow Instructions	
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MEDICAL EMERGENCY	115	
MEDICAL CENTER (charges app)	v)	
9:00am - 12nopn 4:00pm - 8:00pm	2660	343
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note the exception of deposit motion scients. On the medical services available on bigarcingner - Guezt service. The list of a Lenter (dock 4)	dard. Medical services can be applicable charges is simpleyed	at the Hedic
CYBERCAFÉ (with Cruise key c		
2411	1	5
EXCURSION OFFICE		
12nggn - Midnight	2804/2805	6
MSC VOYAGERS CLUB INFOPO	INT - CRUISE CONSUL	TANT
5:00pm - 10:00pm	6093	6
DUTY FREE SHOP (Tobacco, sp	virits and snacks)	
7:00pm - Midnight	2774	- 6
LA CARAMELLA (Candy & Toys	,	
7:00pm - Hidnight	2777	6
CASINO VENEZIANO (minimum	age: 18)	
Slot Machines: from 8:00pm Tables: from 8:00pm	2698	-6
		igetto.
SHOPS (La Profumeria, La Bou Il Giolello, MSC Logo !	Shôp)	
7190pm - Midnight		6/7
PHOTO SHOP-PHOTOGRAPHER		-
5:00pm = 11:30pm	2706	7
THE POOL SHOP		- 14
Closed MSC AUREA SPA		14
11:30am - 9:00pm	2737	14
HAIR SALON	4708	
11:30am - 8:00am	2730	14
THERMAL AREA		
11:30am - 9:00pm		14
FITNESS CENTER - with gym ir	nstructor	
#:00am - 10:00pm	2732	14
The sym uniquities jurists agas 14 y every flow. Precise wear appropriate sp salety, the open-rised shors are permit we are that your spenil to crose the equipment.	ears and older from 6-Court ortswear, including streamers fitted. As a courtery to your in 30 minutes on any victor	te 10:00pr (for your twi fellow quests qual piece o
POOLS		
External: 9:00am - 10:00pm*		14
THE GARDEN POOL (adults on	ily)	
External: 9:00am - 8:00pm*		15
WHIRLPOOLS		10-
External: 9:00am - 10:00pm* Internal: 9:00am - 10:00pm		14/15/16
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		1100
2:00pm - 4.30pm 6:00pm - 11:00pm	2890	15
GRAFFITI'S - Teens & Young C	Autr	
3:00pm - 4:00pm 8:30pm - Hidnight	2877	.15
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VIRTUAL WORLD, 4D CINEMA, (Please note that sports equip cards are available on request	7756	



MSC DIVINA Wednesday, January 3th 2018

MIAMI

Service	Deck
	15
Snacks	UA.
Tea Time	
Aperitif	
Chocolate Surprise	
	18
Buffet Lunch	
Fruit Bar & Snacks	
Pre Dinner Snacks	
Harris and the same of the sam	15
Lunch	
Dinner	
anitou available 20/24h	14
Coffee, tea, water, ice and cr	reamers
Breakfast	
Buffet Lunch	
Pizza	
Burger, Hot Dogs & Sandwich	nes.
New Corner Grill	
Oinner Buffet	
Evening Snacks	
	7
	Snacks Tea Time Aperitif Chocolate Surprise Buffet Lunch Fruit Bar & Snacks Pre Dinner Snacks Lunch Dinner anitou available 20/24h Coffee, tea, water, ice and coffee tunch Pizze Buffet Lunch Pizze Burger, Hot Dogs & Sandwich New Corner Grill Dinner Buffet

SERVICES Room Service 24h

S	PECIALITY DINING*		
6:00pm - 10:30pm	Eataly Steakhouse **	7	
6:00pm - 10:30pm	Ristorante Italia **	7	
6:00pm - Midnight	Pizza Eataly *	7	
6:00pm - 10:30pm	Galaxy Disco- Restaurant **	16	
6:00pm - Midnight	Pizza delivery - call 2891 (Concergerie)	Stateroom	

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BEVERAGE PACKAGES
Guests who have pre-booked any of our Beverage Packages, including Pantastica Experience, will find the vouchers in their stateroom. Please sign the receipt included at your earliest convenience and place on the desk in your stateroom for your stateroom steward to collect. Beverages included in the package can be purchased before entering your staterooms and the charges will be voided subsequently upon presentation of the relevant voucher to our Guest Services Desk.

DINING RESERVATIONS

Ladies and gentlemen we would like to inform you that the restaurant of our Yacht Club Guests is the 'Le Muse', Deck 15, aft. For more information please contact the Conciergerie Deck 15

TODAY'S EVENTS AND ACTIVITIES

	TIME	ACTIVITIES	LOCATION	DECK
	2:00pm - 10:00pm	Meeting point with the Cruise Staff Sports equipment, board games and playing cards	Virtual World	16
_	10:00am- 4:00pm	Golf Hole in 1* (Unhosted)	Aqua Park	14
	3:00pm	Giant Darts*	Aqua Park	14
	3:30pm	Ping Pong Tournament (minimum age 18)	Le Sirene Pool	15
	3:30pm	Merengue Dance Lesson*	Aqua Park	14
	5:45pm	Welcome Aboard Party* with the Cruse Stall and D. Tony	Aqua Park	14
•	6:30pm	MSC Cinema Al Fresco* Music Concert Jina Tumer Rating PG-13	Aqua Park	14
FTERN	7:00pm- 9:00pm	Sunset Sallaway with Nello and DJ Tony	The Garden Bar	15
AFTERNOON/EVENING	8:00pm and 10:15pm	MSC Cinema at Fresco*: The Beauty and The Beast Rating PG-13	Aqua Park	14
VENING	8:30pm Evening Movie Wonder Woman Rating PG-13 Pantheon Theatre		6/7	
•"	8:45pm	"EFFY Jowelry Welcome Aboard"	EFFY Boutique	6
	9:00pm	Name That Tune Classic Rock	Golden Jazz Bar	7
	10:15pm	Rock & Roll Party	Galaxy Disco	16
	10:45pm	Rock Star Dancing Night	Galaxy Disco	16
	11:30pm onwards	Welcome Aboard Dance Night** with DJ Tony	Galaxy Disco	16

***11:00pm—late Night Club Dancing Guests must be 18 years or older for admission to the Disco
2:00 am Junior Cruisers Curfew Guests under the age of 18 cannot be in any public area unless accompanied by their parents or Guardian

SUGGESTED DRESS CODE FOR THE EVENING (from 6:00pm)

FORMAL

Evening gown cocktail dress, elegant pant suit

cocktail dress, or elegant pant suit for women. Tuxedo, dark suit or dinner jacket and slacks for men.



Skirts/dresses slacks, and sweaters for ladies. Pants and open-neck shirts for men



Ladies: dress trousers suit or sporty outlit. Gentlemen: t-shirt, trousers or jeans.

THEME PARTY



Indications of how to ress will be provided

Tank-tops, bikinis, bathrobes and bare feet in any indoor restaurants or buffet areas are not permitted at any time. No shorts in restaurants for dinner.

THE CRUISE CARD

The Cruise Card given to you at embarkation serves as your personal ID, stateroom key and "cruise credit card" for purchasing products and services on board. For security reasons, you must show your Cruise Card at the gangway each time you go ashore or return to the ship. If you misplace your card, please inform Conciergerie - Guest service immediately. Your card will then be blocked for safety reasons until a new one is issued. On your card you'll find a number to call in the event of any emergency while you're ashore. Please do not store the Cruise Card near electronic or metal objects that may demagnetize it, such as mobile phones, cameras, credit cards or lighters.

SMART CARD FOR FUN ONBOARD

The "Smart Card" is a unique, prepaid card designed exclusively for our younger guests. Children and teenagers under 18 can use the card to make small purchases on board [to play all videos games on board], as well as using it as an access card for their cabin. These great value, easy-to-use cards are available in US\$ 30 or US\$ 50 versions, and come with additional bonus credit of US\$ 5 (if you choose the US\$ 30 card) or US\$ 10 (for the US\$ 50 card). To buy a Smart Card, just fill in the form you will find at Conciergene – Guest service (deck 5). The card will be delivered directly to your cabin. Please note that the Smart Card is non-refundable, so any amount left on the card at the end of the cruise will not be reimbursed.

OUR AGENCY IN MIAMI

Agency NORTON LILLY INTERNATIONAL (MIAMI) 1001 North America Way Suite 208 Miami, FL 33132 Tel. +1(305) 377-0628 Fax +1(305) 323-9586 Tel. MSC Divina: 0087 0765 0971 63/4/6*

* Satellite number - please check with your telephone operator.

FOR YOUR LISTENING AND DANCING PLEASURE

"A TOUCH OF CLASS"

A sophisticated Piano bar with music performed by Secret Duo & Fabiano from 6:00pm until late Top Sail Lounge - deck 15

"GREAT CLASSICS"

Old favorites and timeless classics performed by Morten, Secret Duo & Olena
From 13:30pm to 2:15pm and from 6:45pm until late Divina Bar - Reception Area decks 5 and 6

"COFFEE BREAK"

a spot of shopping, have a coffee or enjoy an ice cre

Divina Bar - Reception Area decks 5 and 6

"COFFEE BREAK"

Do a spot of shopping, have a coffee or enjoy an ice cream in a lively, fun environment.

Music performed by Kenroy
From 7:45pm until late
Piazza del Doge - deck 6

"MUSIC & WINE"

Music performed by Morten & Anna
From 7:45pm until late
La Cantina di Bacco - deck 7

"UNFORGETTABLE"

Listen to the most beautiful songs ever written,
performed by Nello & Sonia
Request your favorites!
From 7:15pm until late
La Luna Piano Bar - deck 7

"MUSIC & DANCING"

with The B Cats & Duo Rika
From 7:00pm until late
Golden Jazz Bar - deck 7

"LET'S DANCE..."

International dance music
with Groove Island
From 9:00pm until late
Black & White Lounge - deck 7

"POOLSIDE MELODIES!"

Dance music for all with Kenroy
From 2:00pm to 2:45pm

Dance music for all with Kenroy From 2:00pm to 2:45pm Aqua Park - Deck 14

Note: during live performances musicians may take short breaks between sets. * Weather permitting

BARS & LOUNGES

Time	Bar	Deck
11:30am - 1:00am	Divina Bar (Gluten free)	5
11:30am - 1:00am	Piazza del Doge	6
12:00am - 11:30pm	Silver Lounge	6
5:00pm - 1:00am	The Cigar Lounge	6
7:00pm until late	Casino Veneziano	6
10:30pm - 1:30am	Black & White Lounge	7
11:30am - 1:00am	Caffè Italia	7
6:00pm - 1:30am	Golden Jazz Bar	7
12noon - 1:00am	La Cantina di Bacco	7
5:00pm - 1:00am	La Luna Piano Bar	7
12noon - 1:00am	Sports Bar	7
11:30am - 9:00pm	Poseidon Bar	14
11:30am - 1:00am	Tritone Bar	14
11:30am - 9:00pm	Le Sirene Pool	14
12noon - 7:00pm	MSC Aurea Spa	14
11:30am - 1:00am	The Garden Bar (adults only)	15
10:00pm until late	Galaxy Disco Bar	16
11:30am - 2:00am	Top Sail Bar	15
11:30am - 8:00pm	The One Bar*	18
*Weather permitting.		





ENJOY SPECIAL MOMENTS ONBOARD THROUGH OUR DAILY OFFERS

Read on to discover all the special offers and opportunities available every day to help you make the most of your time on board. Don't miss out!

CASINO VENEZIANO

O A WORLD OF GAMES FOR YOU Visit the Casino Veneziano on deck

6 and check out all we have to offer:10 live casino games!

- 128 slot machines!
- Bingo games with a Super Jackpot of US\$ 25,000!
- Pull Tabs for instant wins!
 And remember: "A dollar won is twice as sweet as a dollar earned"!

O OVER US\$ 10,000 PAID OUT!

Can't decide which **slot machine** to play? The friendly staff in the Casino are here to help you. **Guests on our last cruise won over US\$ 10,000** in jackpots on our slot machines! This time it could be YOU!

deck 6, forward

PHOTO GALLERY & SHOP

PHOTOSTUDIO, VIDEO DVD SERVICE CAPTURE YOUR CRUISE MOMENTS

Your embarkation photos are now ready: come and take a look!
And don't forget our special offer: buy 2 embarkation photos, get 2 embarkation photo free.
Check out new pictures and promotions every day at the Photo Shop

Package offers are valid only for pictures from the same events

O SPECIAL VALUE PACKAGE

Check out this **unbeatable deal**: pick up our Golden DVD package + a 30x50 poster of the ship + a Photo CD with 50 digital photos of the ship, all for just **US\$ 30**!

deck 7, aft

EXCURSION OFFICE

O WIN A DISCOUNT!

Don't miss the opportunity take part in a prize draw for a 20% discount on an excursion of your choice! Just attend the **MSC Cruise Guide**, today or tomorrow, and fill in the invitation. You could be our lucky winner!

EXPERIENCE THE BEST IN EVERY DESTINATION

For a smooth, safe and sociable trip ashore, book your place on our excursions. With carefully planned itineraries, expert guides and priority access to sights, you'll save time and savor every moment.

Excursion Office

Book your shore excursions now! The Excursion Team is waiting for you!

deck 6, midship

FUN DRINKS & WINE

O DRINKS PACKAGES

TRY OUR REFRESHING DRINKS PACKAGES! Save on your favorite drinks and enjoy your cruise in total relaxation by choosing one of our great-value Drinks Packages. Check our package flyer or bar lists for details of our Classic and Deluxe all-inclusive packages and also our non-alcoholic all inclusive packages for the under 21's, which offer great value and convenience. We also offer non-alcoholic and with alcohol coupon books which provide excellent value for those guests on a budget, along with wine and a range of water packages. Want to know more? Our staff will be happy to help you choose.

In all our bars

BEVERAGE PACKAGES

Guests who have pre-booked any of our Beverage Packages, including Fantastica Experience, will find the vouchers in their stateroom. Please sign the receipt included at your earliest convenience and place on the desk in your stateroom for your stateroom steward to collect. Beverages included in the package can be purchased before entering your staterooms and the charges will be voided subsequently upon presentation of the relevant voucher to our Guest Services Desk.

THERE'S STILL MORE!

O PressReader APP

Stay up to date with your local news, or enjoy your favorite magazines. Logon to our WiFi network and download the PressReader app to enjoy access to your favorite publications for the entire cruise on your own device.

LAUNDRY OFFER

Freshen up your vacation wardrobe!

Regular Laundry Package L2 max 20 items US\$ 35 (collection by 10:00am, delivery by 5:00pm the following day).
Regular Laundry Package L4 max 40 items US\$ 55 (collection by 10:00am, delivery by 5:00pm the following day). To use the service, just complete the form in your stateroom and bring it to the Reception - Guest Services, deck 5.

THE LATEST MOVIES ON DEMAND

Enjoy a trip to the movies without leaving your stateroom! With the **Interactive TV** system you can rent the latest Hollywood movies to enjoy whenever you want. Choose from a vast range of great titles!

O INTERNET ACCESS

To stay connected with the outside world, you can surf the web during your cruise using your own laptop or PDA! Just connect to the ship's Wi-Fi network in all public lounges, then follow the instructions to register.

SPECIALITY RESTAURANT

SAVOR THE FINEST CUISINE FROM AROUND THE WORLD!

Don't miss the chance to savor the most delicious international culinary delights in our Specialty Restaurants! Book today and you can enjoy 15% off every dish! To find out more or to make a reservation, speak to the Maitre d' or come to the Eataly Steakhouse on deck 7 to see the place for yourself and meet our friendly staff. We look forward to seeing you! Or Try our Divina Dining Package.

deck 7, midship

MSC AUREA SPA

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■ WANT TO LOOK YOUNGER IN THE BLINK OF AN EYE? Why not take advantage of our new range of TARGETED ANTI AGING TREATMENTS WITH BOTULINUM AND HYALURONIC ACID? Visit the MSC Aurea Spa to book your private consultation!

O A RELAXING START

Get your cruise off to a relaxing start, by taking advantage of some **great offers** on services in the MSC Aurea Spa. Today only!

A few examples:

- Book 2 massages and/or 2 body or facial treatments of minimum 45 min and get 2 admissions to the Thermal Area for FREE.
- Book 4 massages and/or 4 body or facial treatments of minimum 45 min and get -20% discount + 4 admissions to the Thermal Area for FREE.
- Book 6 massages and/or 6 body or facial treatments of minimum 45 min and get -30% discount + 2 Cruise Pass to the Thermal Area for FREE.

O THERMAL AREA

(Sauna, Steam Room, Relax Room)
Turn up the heat and chill out!
Daily Pass US\$ 32, Daily Pass for couple US\$ 43,
Cruise Pass* US\$ 98, Cruise Pass* for 2 persons US\$ 131
* valid for the entire duration of the cruise

O SPA DOCTOR: FREE CONSULTATION

Ask for information on a wide variety of treatments, including toning, lymphatic drainage, cellulite reduction, reshaping, slimming, anti-aging and acupuncture.

GREAT NEWS: JEAN LOUIS DAVID HAIR SALON IS NOW ON BOARD MSC DIVINA

NOW ON BOARD MSC DIVINA
Jean Louis David: "keeping up to date with current trends and taking pleasure in understanding his clientele's evolving tastes and underlying desires."
DON'T MISS OUT ON THIS OFFER: Cut & Set are only US\$ 38.50 (usually US\$ 57.50)

MSC AUREA SPA DEALS

Take advantage of the outstanding offers available this week:

-KÉRASTASE, SHU UEMURA, COLLISTAR, CARITA PARIS, DECLEOR, ESSIE, MSC AUREA SPA: buy 2 products and get 20% off!

For information and bookings call 2732. Please note that a 15% service charge will be added to the listed prices of all Spa and Salon services.

deck 14, forward

SHOPPING ON BOARD

Tax & Duty Free Area

OWELCOME ONBOARD TO A SHOPPING PARADISE!

Check out the onboard boutiques for amazing Tax&Duty free savings on a wide choice of top brands, including Montblanc, Longines, Ralph Lauren, Tommy Hilfiger, Gucci, Guess, Lacoste, Effy and Swarovski. You'll find a superb selection of designer clothing and accessories, perfumes, cosmetics, watches, jewelery and an abundance of sweet delights, as well as a range of exclusive MSC products.

Don't forget to check the Daily Specials each day for new special offers, events and unveilings. Set sail for a chic

shopping experience!

deck 6 & 7



Dear Guest,

On behalf of MSC, my crew and all our staff on board, it gives me great pleasure to welcome you to the exclusive world of MSC Yacht Club.

You will find a complimentary bottle of fine Prosecco sparkling wine and a basket of fresh fruit accompanying this short letter to welcome you. These are just two small initial examples of the superior service and attention to detail you will enjoy with MSC Yacht Club.

The MSC Yacht Club Butler Service is on call to meet your needs around the clock with everything from room service to reservations for restaurant seating and spa treatments, private shopping, valet services, bespoke shore excursions and much more. Helping you immediately settle in, our butlers will be delighted to assist you with your personal choice of international newspaper and pillows from our special pillow menu, while describing and advising on the host of other exceptional services provided solely for MSC Yacht Club Guests.

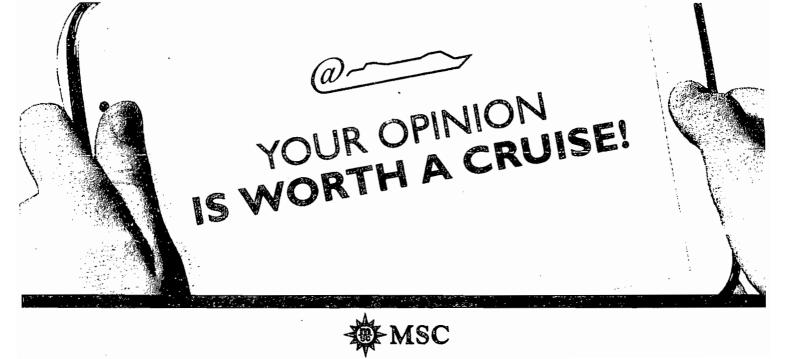
Thank you for choosing MSC Yacht Club, which places you among our most refined and discriminating guests. I would like to assure you of our constant dedication to ensuring every moment of your cruise with us is unforgettably special and unique.

We wish you wonderful days and magical nights, exploring every aspect of this new cruise experience we have worked so hard to create, bringing you a haven of exclusivity and privacy in a world of choice - the world of MSC Cruises.

I look forward to welcoming you when we have set sail.

Yours faithfully,

Captain



For your chance to win one of 10 free cruises" we're giving away each year, just fill in our showing how much we value your opinions.To receive an email with a link to the comm	online co ent form,	omment form when you get home. It's our way of please remember to leave us your email address.
Please fill in the following form and return it to Reception - Guest service our online questionnaire.	You wil	I receive an email inviting you to compile
FIRST NAMESURNAME		
DATE OF BIRTHCABIN NU	MBER	
EMAIL ADDRESS	*************	
Authorization to receive special offers, product news and nominative profiling activities	☐ Yes	□No
Authorization to transmit data to third party	☐ Yes	□No
SIGNATIIE	E	

FOR CREW MEMBERS ONLY:

*The regulations of the contest are available at the Reception - Guest service.** For information on the purposes, processing methods, ways of providing data and the consequences of any refusal, as well as on the controller of the processing the processor

DISEMBARKATION DATE......

and the nexts granted by Art. 7 of DLgs. 196/2003, please refer to the privacy policy document available at the Reception - Guest service and published on the MSC Crustes webvite.



DATE:

CABIN No.:

SURNAME:

INAME:





AT YOUR SERVICE YOUR OPINION IS VALUABLE TO US!

Kindly deliver this form personally to the Conciergerie



YOUR SUITE

Cleanliness of your cabin	0	(2)	(8)
Butler Service	<u> </u>	<u>©</u>	8
Assistance & Friendliness of your Butler	©	(2)	8
ACHT CLUB CONCIERGERIE			
Assistance & Friendliness at the front desk	(1)	(2)	8
Details in information provided	(9)	(2)	8
Promptness and follow up on requests	(9)	2	8
OP SAIL LOUNGE			
Assistance & Friendliness of the personnel	(9)	(2)	8
Beverage service	0	(2)	8
Quality & Variety of the snacks	0	(2)	8
ESTAURANT SERVICE			
Assistance & Friendliness at the Dedicated Yacht Club Restaurant	9	(2)	(3)
Assistance & Friendliness at the self-service buffet by The One Pool	(9)	(2)	8
Quality & Variety of the food	9	(2)	8
THE ONE POOL			
Assistance & Friendliness of the personnel	(2)	(2)	8
Cleanliness of the area	0	2	8
Comfort and atmosphere	0	2	8
HOW YOU RATE YOUR FIRST DAYS ON BOARD	0	(2)	8
ANY COMMENTS OR SUGGESTIONS			